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30-Day Evaluation Copy: A fully-functioning, 30-day QI Macros evaluation may be acquired at <https://www.qimacros.com/trial/30-day>. After 30 days, individuals and companies may purchase licenses for continued use.

QI MACROS MAINTENANCE POLICY

While every new release of the QI Macros seeks to be backward compatible with as many releases of Windows, Mac OS X, macOS and Excel as possible, it cannot pretend to be forward compatible with future changes (i.e., service packs and releases of new versions). While QI Macros seeks to support recent Windows, Mac OS X, macOS and Excel changes, like Microsoft, we do not provide endless support.

To meet varying customer needs, we offer:

- To fix any bug for free, as long as it is reported within 6 months of purchase.
- To fix any compatibility problem for free that is caused by Microsoft service packs that occur within 6 months of purchase.
- Bugs that are identified after 6 months and compatibility problems that occur after 6 months or are the result of a new Microsoft release will require the customer to purchase an upgrade to the latest version of QI Macros.

QI MACROS UPGRADES AND ENHANCEMENTS

QI Macros are upgraded on a regular basis whenever customers request new functionality or when a new Microsoft release of Windows or Excel necessitates changes.

Upgrades are optional and are offered to eligible licensed users at a discount. Users are eligible for a discount if their original license was purchased within the last five years. Users must purchase one upgrade for each license they own.

QI MACROS TECHNICAL SUPPORT

Answers to frequently asked questions and common error messages can be found online at: <https://www.qimacros.com/support/qi-macros-tech-support>.

We also provide technical support via phone and email from 8:00 am to 5:00 pm Mountain Time Monday through Friday. Customers can email their files and questions to: support@qimacros.com or call: 888-468-1537.