



## Developers of QI Macros for Excel

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QI Macros is a single user, perpetual license. One license must be purchased per user, per computer. A user who wishes to load the software on two computers for their individual use must purchase the Home/Office version for an incremental cost of \$50 at [qimacros.com/store/add-w244](http://qimacros.com/store/add-w244).

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### QI MACROS MAINTENANCE POLICY

While every new release of the QI Macros seeks to be backward compatible with as many releases of Windows, Mac OSX, macOS and Excel as possible, it cannot pretend to be forward compatible with future changes (i.e., service packs and releases of new versions). While QI Macros seeks to support recent Windows, Mac OSX, macOS and Excel changes, like Microsoft, we do not provide endless support.



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To meet varying customer needs, we offer:

- To fix any bug for free as long as it is reported within 6 months of purchase.
- To fix any compatibility problem for free that is caused by Microsoft service packs that occur within 6 months of the purchase date.
- Bugs that are identified after 6 months and compatibility problems that occur after 6 months or are the result of a new Microsoft release will require the customer to purchase an upgrade to the latest version of QI Macros.

## QI MACROS UPGRADES AND ENHANCEMENTS

QI Macros are upgraded on a regular basis whenever customers request new functionality or when a new Microsoft release of Windows or Excel necessitates changes.

Upgrades are optional and are offered to eligible licensed users at a discount. Users are eligible for a discount if their original license was purchased within the last five years. Users must purchase one upgrade for each license they own.

## QI MACROS TECHNICAL SUPPORT

Answers to frequently asked questions and common error messages can be found on our website at [qimacros.com/support/qi-macros-tech-support](http://qimacros.com/support/qi-macros-tech-support).

We also provide technical support via phone and email Monday through Friday from 8:30 a.m. to 5:00 p.m. Mountain Standard Time. Customers can email their files and questions to [support@qimacros.com](mailto:support@qimacros.com) or call 888-468-1537.